**Circular Cruises**

**Offer overview:**

20% off based on Circular Cruises online return prices

**Deal Live Dates:**

To sell from now and keep rolling until Dec 31st

**Booking dates/Calendar:**

Keep rolling 3 month calendar

**Disable same day bookings**

**Promotion methods:**

All, including PPC

**Redemption Method:**

Paper based/ standard.

Once you have booked through Picniq you will need to print your eTicket and take it with you on the day of your cruise and present it at the pontoon.

**Ticket Portal Wording:**

Enjoy a fantastic one hour return cruise along the River Thames hop at either Westminster Pier, Embankment Pier, Festival Pier, Bankside Pier or St Katherine’s Pier. Once the boat reaches St Katherine’s it will return directly to Westminster Pier without stopping. Every cruise has full live audio commentary throughout the journey. If you choose to stay about the cruise lasts for 1 hour.

This is a wonderful opportunity to view some of the Capital’s most breathtaking landmarks, each with their own historical story to tell! Some of the fabulous landmarks you will see along the way include:

Houses of Parliament: Charles Barry was the decorative genius of these buildings. The famous tower and clock are known as ‘Big Ben’ but this is actually the name of the bell itself – weighing a whopping 16 tones!

Tower of London: Founded by William the Conqueror in 1066, this is one of the most potent symbols in British History, located on the North Bank of the River Thames.

The London Eye: This extraordinary machine is the world’s largest cantilevered observation wheel and there are 32 capsules, each of which hold 10 people!

In addition to these, there are plenty more spectacular landmarks to view along the way!

**Read Less**

Return cruises depart on the hour from 11:00am until 15:00pm during the week and every 40 minutes from 11:00am until 15:00pm on the weekends.

Cruises go on an eastbound route from Westminster Pier to St Katherine’s Pier via Embankment Pier, Festival Pier and Bankside Pier. **After reaching St Katherine’s Pier, the cruise will return directly without a stop to Westminster Pier.**

Once you have made a booking with Picniq you will receive a confirmation email and eTicket. You will need to print your eTicket and take it with you to be able to board the cruise.

**Your ticket includes:**

A one hour return cruise with live audio commentary throughout the cruise. You may hop on or off at any point during the day of your cruise however one the boat reaches St Katharine’s Pier it will return directly without a stop to Westminster Pier.

**Important Information:**

* Tickets can be purchased online up to 11:45pm the day before the intended visit
* Please ensure that you allow some time for boarding before the actual scheduled departure time of the cruise
* The cruise depart on a route eastbound from Westminster Pier to St Katherine’s Pier via Embankment Pier, Festival Pier and Bankside Pier. **After reaching St Katherine’s Pier, the cruise will return directly to Westminster Pier.**
* You will need to print your eTicket and take it with you
* Tickets purchased through Picniq are non-refundable
* Changes made to bookings after payment may incur a charge. See full Terms and Conditions for details

**Ticket types:**

**Adult Ticket: £11 RRP: £14 Save 20%**

**Info modle:**

This ticket permits one Adult on the return circular cruise from Westminster pier. You may embark / disembark at any of the stops however once the boat reaches St Katharine’s Pier it will return non-stop to Westminster Pier. This cruise stops at Embankment Pier, Festival Pier, Bankside Pier and St Katherine’s Pier. There is live audio commentary throughout your sightseeing journey.

**Child Ticket: £5.50 RRP: £7 Save 20%**

**Info modle:**

This ticket permits one child on the return circular cruise from Westminster pier. You may embark / disembark at any of the stops however once the boat reaches St Katharine’s Pier it will return non-stop to Westminster Pier. This cruise stops at Embankment Pier, Festival Pier, Bankside Pier and St Katherine’s Pier. There is live audio commentary throughout your sightseeing journey..

**Concession Ticket: £7.95 RRP: £9.80 Save 20%**

**Info modle:**

This ticket permits one senior or student (proof of ID required) on the return circular cruise from Westminster pier You may embark / disembark at any of the stops however once the boat reaches St Katharine’s Pier, it will return non-stop to Westminster Pier. This cruise stops at Embankment Pier, Festival Pier, Bankside Pier and St Katherine’s Pier. There is live audio commentary throughout your sightseeing journey.

**Family Ticket (2+2): £29.50 RRP: £36.90 Save 20%**

**Info modle:**

This ticket permits one family (2 adults and 2 children) on the return circular cruise from Westminster pier. You may embark / disembark at any of the stops however once the boat reaches St Katharine’s Pier it will return non-stop to Westminster Pier. This cruise stops at Embankment Pier, Festival Pier, Bankside Pier and St Katherine’s Pier. There is live audio commentary throughout your sightseeing journey.

**Confirmation email:**

Standard wording PLUS the following important information:

* The cruise departs on a route eastbound from Westminster Pier to St Katherine’s Pier via Embankment Pier, Festival Pier and Bankside Pier. After reaching St Katherine’s Pier, the cruise will **return directly** to Westminster Pier without a stop.
* You will need to print your eTicket and take it with you to Westminster Pier where the cruise will commence and end.
* Tickets purchased through Picniq are non-refundable
* Changes made to bookings after they have been made will incur a £10 admin fee

**Terms and Conditions:**

Picniq Ltd is a trading name of IMMAT Ltd. The following Booking Conditions together with the General Information contained on our website form the basis of your contract with IMMAT Ltd, Space House, 22‐24 Oxford Road, Bournemouth, BH8 8EZ.

Please read carefully as this contract sets out our respective rights and obligations. By asking us to confirm your booking, we are entitled to assume that you have read these booking conditions and agree to them.

In these bookings "you" and "your" means all persons included the booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means 'Picniq'.

**Making your booking**

Bookings are made through our website and secure payment is taken at the time of booking.

Tickets are date specific and are non-refundable.

The person named on the booking (the "party leader") confirms that they are authorized to make the booking on the basis of these T+C's by all other persons included in the booking. The party leader is responsible for making all payments due to us. The party leader must be at least 18 when the booking is made.

**Payment**

Full payment is required at the time of booking. Bookings made without payment, or where payment fails will be cancelled and you will NOT receive a confirmation booking email.

**Booking Confirmation**

Subject to the availability and receipt of payment, you will receive an email to the email address given at the time of booking confirming your payment. **You will need to print your ticket and take it with you to the attraction, you will need to present this upon arrival to gain access.**

If you do not receive a booking confirmation within 3 hours please contact Picniq immediately. We do not take any responsibility should an email address be entered incorrectly at the time of booking. If incorrect email address details have been provided at the time of booking, we will make a charge of £10 to amend this and resend the booking confirmation.

**Alterations and Cancellations by you**

Tickets are non-refundable. 100% cancellation fees apply at all times.

**Alterations and Cancellations by an attraction**

Should an attraction be fully closed for any reason, a full refund of the cost of your entrance tickets will be given or the chance to change the date of your visit. However, Picniq cannot be held responsible for any additional expenses/loss of monies surrounding the closure.

**Force Majeure**

Picniq accepts no responsibility should the attraction be closed for any emergency / last minute reason during the date(s) your ticket(s) are booked for. The attraction will take responsibility for refunds / amendments or any other issues.

In these booking conditions, "force majeure" means any event which we or the attraction you have purchased tickets for could not, even with all due care, foresee or avoid. Such events may include actual or threatened war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control. Picniq cannot be held responsible for any additional expenses/loss of monies surrounding the closure.

**Injuries & Loss of Possessions**

Picniq accepts no responsibility should you or a member of your party suffer injury or loss or possessions (through theft or accidentally) whilst visiting an attraction using tickets purchased thorough the Picniq Ticket Portal.

**Complaints**

Should you have a problem or complaint about the ticketing service, you must raise this at the time with Picniq, via email – tickets@picniq.co.uk. This will enable most complaints to be handled in the shortest time possible. Picniq are unable to respond to complaints about attractions and their services.

**Website / advertising material accuracy**

The information contained on our website and in our other advertising material is believed correct to the best of our knowledge at the time of printing or publication. However, errors may occasionally occur and information may subsequently change. You must therefore ensure you check all details (including the price) at the time of booking and on your confirmation email. With exception to the correction of errors the price paid at the time of booking will not change unless you make an amendment to the booking details.

**Our Liability to you**

Our only contractual obligations to you is to take your booking in accordance with your instructions and provide you with a confirmation email to enable you to gain entry / access to the attraction / event in question.

We cannot accept responsibility for any services which do not form part of our contract. In addition, regardless of any wording used by us on our website, in any advertising material or elsewhere, we only promise to use reasonable skill and care as set out above and we do not have any greater or different liability to you.

**Privacy**

All personal information that you provide will be held confidentially within our secure database and will not be passed to third parties unless you give permission to do so or it is necessary to do so in order to provide you with the services you have booked. Where payment is processed via credit card, credit card numbers are not retained on our database.

Contact details:

Picniq: (Monday–Friday 9am–17:30pm)

Telephone: 01202 830838

Email: tickets@picniq.co.uk

\*In exceptional circumstances a date change/refund may be authorized. In this situation a fee of £10 per booking will be charged for date changes and £10 admin fee for refunds in very exceptional circumstances. The decision to offer a date change/refund will be made by Picniq customer services and their decision is final.